Partners Help Us Develop Strong Roots
We provide comprehensive support to serve, empower and advocate for community residents experiencing homelessness and housing instability so they obtain and maintain permanent housing.

Locations

Administrative and Residential Offices:
2120 N. Mozart, Chicago, IL 60647

Center for Changing Lives:
3051 W. Armitage Avenue, Chicago, IL 60647

Services

Crisis Intervention Screening
Soup Kitchen
Interim Housing
Food and Clothing Pantry
Case Management
Emergency Financial Assistance
Income Supports Screening and Advocacy
Representative Payee Services
Housing Counseling
Financial Counseling
Employment Counseling and Placement
Job Readiness and Life Skills Training
Referrals to Additional Specialized Services

VOLUNTEERS

Alice Sieges  Beth Stolte  Laura Valkeni
Kimberly Silva  Zack Tilden  Erik Widmark
Carly Siuta  Sherri Tonozzi  Jessy Williams
Justin Smith  Lara Trinkler  Jessy Willis
Kiran Soni  Meredith Turner-Wooley  Ian Woodbury
Kimberly Statthis  Jamila Tyler  Huiping Xu
Kelsey Steele  Almoe Uy  Emily Yoder
Ellen Steinbrunner  Joyce Vander Kloot  Emily Zimmerman
Kayla Steinke  Daniel Viana  Maggie Zimmerman

Faith-based Institutions and Businesses

AirBNB
Barrington United Methodist Church
Bethel Presbyterian Church
Christ United Methodist Church
First United Methodist Church, Park Ridge
Glenbrook Korean United Methodist Church
Grace & Peace Community
Groupon
Hendrix College
Honors College Board, University of Illinois at Chicago
Hyatt
Iglesia Adventista Hispana Logan Square de Chicago
Illinois Leadership Seminar
Kimball Avenue Church
Liberty Bank for Savings
Mercy Homes
Pratt Marketing
St. Andrew United Methodist Church
Target
Task Rabbit
UMC Northern Illinois Cluster
University of Illinois School of Public Health
Vida/SIDA
Dear Friends and Partners,

2011 has been a year of great growth and change. In late 2010, HPSS (soon to legally be Center for Changing Lives) competed for and was one of forty-seven organizations awarded Social Innovation Funds for the financial stability model being implemented at the Center for Changing Lives (CCL).

Between February 1, 2011 and June 30, 2012, this work resulted in 492 clients receiving integrated financial services and 199 clients (40%) achieving an increase in net income, net worth and/or credit score. HPSS’ implementation of this model to resolve homelessness is unique both in the city and, we believe, the nation.

HPSS is growing as a result of this effective and innovative work. In order to accommodate this growth, HPSS began negotiations to relocate CCL to a 6,300 square foot facility along Milwaukee Avenue. The new facility will be handicap accessible and provide adequate confidential meeting space, a 15 station resource room, and a 30 person classroom. The new location will allow us to effectively and ethically administer services to all those in need.

HPSS began implementation of its second strategic plan, including a new branding strategy (see the front cover). The name change to Center for Changing Lives was announced at the Annual Gala. The inaugural year of providing Interim Housing services to single men concluded in December with a successful exit rate of 60% in both our programs. This list of accomplishments goes on!

None of this could be done with you! It continues to be an exciting time to be part of the HPSS family. Change is constant and we will continue to grow, adapt and evolve as an agency, but the one thing that also remains true is how important our relationships with you—our clients, our partners, our volunteers, our donors—are to the success of our work.

Thank you,

Delia C. Ramirez  
Executive Director

Harry Nicol  
Board President

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**FROM OUR LEADERSHIP**

**VOLUNTEERS**

Meena Ahmadzai  
David Alcala  
Oscar Aldas Jr  
Victor Amo  
Scott Angrove  
Carolina Arrango  
Gabriel Avelar  
Lisa Avelar  
Manuel Avelar  
Jim Bell  
Katherine Biskepic  
Raul Borja  
Curtis Bowling  
Edith Juanita Brown  
Julia Burgos  
Meghan Burritt  
Jocelyn Camacho  
Scott Cervone  
Kasia Cios  
Carile Corbin  
Yolanda Corona  
Brandon Crockett  
Isabella Crum  
Shawn Crum  
Jazmin Cruz  
Wanda Cruz  
Miki Cildott  
Connie DeBoist  
Kelli DeLay  
Miranda Delgado  
Michel Delfin  
Pam Delfin  
Mikey Dicinto  
Neal Drum  
Jason Dye  
Mirtza Escobar  
Mary Jo Espinoza  
Linda Fetzer  
Bethany Fischer  
Tara Flauta  
Cheyanne Flowers  
Kelly Faulks  
Michelle Franklin  
Anthony Frasher  
Ashley Gallegos  
Pedro Garcia  
Alla Goldburt  
Ian Graham  
Hayley Gray  
Natalie Gray  
Pam Gray  
Rich Gray  
Brain Greenwood  
Patrice Harris  
Emily Hathcoat  
Joelleen Heman  
Pashtana Hemmat  
Gretchen Henninger  
Zoraida Hernandez  
Juan Pablo Herrera  
Meghan Herwehe  
Albert Hong  
Aaron Hoyles  
Holly Hudson  
Helen Jackson  
Iguehi James  
Sara Juergensen  
Eleni Kaldis  
Ruth Kauffman  
Joey Kiening  
Teresa Klinger  
Timothy Klus  
Linda Kuhn  
Daniel La Spата  
Daniela Lakosilova  
Radka Lakosilova  
Justin Large  
Matt Lask  
Carolyn Lawrence  
Angi Lee  
Fei Lee  
Jonathan Lee  
Grant Legan  
Michele Lenni  
Bryn Lerud  
Carl Libbett  
Xiaoqing Lin  
Pam Loose  
Ida Lu  
Joe Lylera  
Devin Lynn  
Prakash Majumdar  
Imani Marshall  
Tara Matrica  
Courtney McCormick  
Deborah McCoy  
Daniel McLaughan  
Mary Kate McLaughan  
Molly McQueen  
Cammeo Medici  
Victor Mercer  
Melissa Meniweather  
Adam Miller  
Antoine Mitchell  
Felicia Mitchell  
Janice Montenegro  
Joe Moreno  
Cleopha Moss  
Daniel Moyrinhan  
Tynan Mulroy  
Johana Muriel  
Grace Murray  
Matt Nesto  
Harry Nicol  
Ramon Nieves  
Cristen Naval  
Khalil O’Connor  
Eugenia Olson  
Kate Olson  
Paras Parekh  
Kayla Parsons  
Joni Payne  
Juan Perez  
Megan Ponte  
John Preuett  
Chad Queen  
Stephanie Queen  
Stacie Quinn  
Iris Ramirez  
Luis Ramos  
Jim Redlich  
Nikki Ricks  
Claudia Rivera  
Kevin Roberson  
Mai espa Rodríguez  
Jennifer Roman  
Luz Mireya Roman Rivera  
Gail Rossow  
Alex Rubin  
Daniel Rubin  
Gregory Saavoy  
Mina Salami  
Reynaldo Salas  
Stephanie Seacord  
Arum Seith  
Kairi Shah  
Karen Sholl  
Bassam Shawamreh  
Larry Shipman  
Karen Sholl  
Dear Friends and Partners,
1,220 people were served at the Center for Changing Lives and received crisis screening.

30,406 meals were served through the Soup Kitchen.

60% of households that exited from Interim Housing were placed in permanent housing.

83% of the households experiencing a housing crisis were stabilized through the prevention program.

60% of households that created an individual service plan through the case management program increased their self-sufficiency, completing at least one goal.

44% of individuals served by the employment counseling program obtained employment.

77% of households that applied for a benefit like food stamps, Medicaid or utility assistance obtained at lease one, the total annualized value of which were over $123,604.

In 2011, CCL began its first year as a Social Innovation Fund recipient, a national, competitive grant-making process highlighting innovative service models that impact low-income communities.

33% of households receiving bundled services achieved a key financial outcome, including:

- 76 individuals improving their credit score
- 46 individuals increasing their net income
- 58 individuals increasing their net worth

DONORS

Faith-based Institutions and Businesses

- Accurate Inspections & Consulting Inc.
- Agape Church
- Alyson Beaton Design
- Barrington United Methodist Church
- Bickerdike Redevelopment Corporation
- Boulevard Bikes
- Christ United Methodist Church
- Community United Methodist Church, Naperville
- Dill Pickle Food Co-Op
- Dunkin Donuts
- Exelon
- First United Methodist Church
- First United Methodist Church, Park Ridge
- First United Methodist Church, Woodstock
- Friends of Edwin Reyes
- Friends of Iris Martinez
- Friends of Proco Joe Moreno
- Glenbrook Korean United Methodist Church
- Goldman, Sachs & Co.
- Humboldt Park United Methodist Church
- JP Morgan Chase Foundation
- Kimball Avenue Church
- Kingswood United Methodist Church, Buffalo Grove
- La Casa Norte
- Lake Bluff United Methodist Church
- Law Office of Arnold G. Kapan, LTD
- Liberty Bank for Savings
- Morgan Park United Methodist Church
- Neighbors for Rey Colon
- Newedge
- North Shore United Methodist Church
- OSM II Inc., Hanover Park
- Panera Bread
- Parish of the Holy Covenant United Methodist Church
- Pratt Marketing
- Ravenswood Fellowship United Methodist Church
- St. Thomas United Methodist Church
- Strack & Van Til
- Structural Design Corporation
- Sweat the Sound, Inc.
- Target
- Task Rabbit
- Telecom Pioneers
- United Methodist Foundation
- Urban Village United Methodist Church
- Willow United Methodist Church
- Woodridge United Methodist Church

Faith-based Institutions and Businesses
Board of Directors 2011 and 2012

Board President
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President
UMC Foundation
Edith Juanita Brown
Attorney at Law
Manuel Gamez
Principal
Gamez & Associates Ltd.
Yanet Garcia
Design & Construction Manager
Mercy Portfolio Services
Helen Jackson
Consumer Representative
Ruth Kauffman
Professor
College of Lake County
Linda Kuhn
Retired
Big Brothers Big Sisters of McHenry County

Ramon Nieves
Pastor
Humboldt Park UMC
Shruti Parekh
Product Manager
Abbott
Christy Prahl (2012)
New Communities Program Director
Bickerdike Redevelopment Corporation
John Prueitt
Supervising Engineer
ComEd
Amy Schumacher
Aftercare Coordinator
Mercy Home for Boys and Girls
Bill Vanni
Principal Owner
SDC Engineering

Deborah McCoy
Development Associate
Logan Square
Neighborhood Association

Sources of Funding 2011

- Corporations & Foundations: 31%
- Individuals, Churches and Events: 17%
- Government Funding: 49%
- Program Revenue: 3%
- Other: 0%

Major Donors 2011

Foundations and Corporations
- Emergency Fund
- Local Initiatives Support Corporation (LISC)
- McCormick Foundation
- Northern Illinois Conference of the United Methodist Church
- Owens Foundation
- Polk Bros
- Public Allies Chicago
- The Chicago Community Trust
- The Field Foundation of Illinois
- United Methodist General Board of Church and Society
- United Methodist General Board of Global Ministries

Government
- Chicago Department of Family and Support Services
- U.S. Department of Housing and Urban Development

Individuals
- Donald & Jeris Boyce
- Wade Fetzer
- Linda Fetzer
- John Prueitt & Jennifer Sterling
- Edward & Barbara Walters