

Partners to End Hunger



CENTER  
FOR CHANGING  
LIVES

supported homes  
thriving communities





## Programs and Locations

### Vision Statement

*Humboldt Park Social Services transforms lives and inspires neighbors to build a stable, supported, connected community.*

### Mission Statement

*Our mission is to provide **comprehensive** support to **serve, empower** and **advocate** for community residents experiencing homelessness and housing instability so they obtain and maintain **permanent** housing.*

### Locations

Administrative and Residential Offices:  
2120 N. Mozart, Chicago, IL 60647

The Center for Changing Lives:  
3051 W. Armitage Avenue, Chicago, IL 60647

### Services

Crisis Intervention Screening  
Soup Kitchen  
Interim Housing  
Food and Clothing Pantry  
Case Management  
Emergency Financial Assistance  
Income Supports Screening and Advocacy  
Representative Payee Services  
Housing Counseling  
Financial Counseling  
Employment Counseling and Placement  
Job Readiness and Life Skills Training  
Referrals to Additional Specialized Services

## Volunteers



Deborah McCoy	Gracie Olson	Jennifer Roman	Elijah Sutherland
Molly McFarlord	Hannah Olson	Luz Mireya Roman Rivera	Ethan Sutherland
Mason McGrauth	Jason Olson	Aubri Romback	Nebio Tadele
Miranda McGrauth	Jessy Rose Williams	Jessy Rose Williams	Rebecca Taylor
Morgan McGrauth	Joshua Olson	Gail Rossow	Erika Tejada
Thomas McKeenan	Kate Olson	Alex & Daniel Rubin	Lindsay TerHaar
Becca McKenney	Kris Olson	Vince Ruccia	Emma Terrell
Matthew McKenney	James Otto	Slara Ryan	Jeff Terrell
Mary Kate & Daniel	Beatrice Pacyga	Gregory Saavoy	Sue Thompson
McLaughen	Anna Palumbo	Amanda Saccaro	Zack Tilden
Molly McQueen	Brian Pardo	Mina Salami	Veronica Tinajero
Hanna McVeigh	Paras Parekh	Reynaldo Salas	Andrew Titchenal
Deborah Medearis	George Parker	Ron Sammeth	Sherri & Ellis Tonozzi
Katy Medearis	Francisco Parra	Jennifer Scheef	Lara Trinkler
Cammeo Medici	Kayla Parsons	Tom Scheide	Keegan Trudgen
Damaris Medina	Mihir Patel	Carmen Schell	Gwendolyn Tsuji
Jazmin Mehringer	Joni Payne	Holly Schell	Meredith Turner-Woolley
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Sarah Meusel	Ryan Pesavento	Arun Seith	Patty Van Zandt
Adam Miller	Megan Petersen	Steele Semin	Joyce Vander Kloot
Antoine Mitchell	Amy Pfendler	Alejandro Serrano	Maritza Vazquez
Cricket Mobile	Tom Pfendler	Hannah Shaake	Myrna Vazquez
Dotty Mockenhaupt	Elyssa Piña	Kaira Shah	Anne Vela-Wagner
Bobbie Mohler	Karen Pink	Natasha Shah	Bruce VerBurg
Janice Montenegro	Ross Plagman	Nick Shah	Rev. Mauricio Vergara
Sean Montgomery	Megan Ponte	Karen Shall	Daniel Viana
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Kevin Morrison	Anna Ramirez	Kimberly Silva	Samuel Walker
Al Morroy	Iris Ramirez	Muffazzal Simba	Timmie Wang
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Cleopha Moss	Luis Ramos	Trevor Simmons	Anna Weepie
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Khalil O'Connor	Moises Rodriguez	Suzanne Stout	Maggie Zimmerman
Kurt Okimoto	Nida Rodriguez	Zachary Stuart	Matt Zimmerman
Eugenia Olison	Laura Rogers	Nathan Styles	Elizabeth Zumwalt
	Max Rollins		



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Hussein Ali  
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Maggie McCauley  
Michael McCauley  
Jennifer McClain  
Courtney McCormick

## From our Leadership



Dear friends and partners,

Last year was a year of transitions. Since our founding in 1989 by the congregation of Humboldt Park United Methodist Church, Humboldt Park Social Services (HPSS) has provided emergency shelter to at least 40 men a night. In 2010 we made a significant change. Consistent with our 2004 strategic plan, we transitioned the warming center program into 22 beds of Interim Housing for men.

Interim housing, unlike emergency shelter, provides supportive services while sheltering clients with the intention of moving them into permanent housing in approximately four months. This process was a long and difficult one, but well worth the immense effort. We are pleased that on **November 29, 2010**, HPSS completed all action steps associated with its 2004 strategic plan by opening the new program and providing temporary housing to men experiencing homelessness. **Since its opening, we have moved 11 men into permanent housing!**

Also, in 2010 HPSS began the process of developing a new strategic plan to chart a course for the next six years of work. Given the deep cuts to social services occurring, our Board felt it important to develop a plan for the sustainability of the agency. In the winter of 2010, the Board adopted not only a new strategic plan focused on marketing, sustainability and resource development, but also approved a new vision and mission (which you see reflected to the left).

This is an exciting time to be part of the HPSS family. Transitions are often difficult, but they also often prove to be times of great growth. Six years after opening the Center for Changing Lives, we have grown beyond what our current facility can accommodate. In 2011, we will begin the process of relocating to a new 6,300 square foot home—an exciting and challenging transition, which will culminate in 2012.

At CCL, we continue our work to support our neighbors as they seek to achieve housing and financial stability. In this regard, HPSS is receiving national recognition: In February of 2011 we were chosen to receive Social Innovation Funds, a competitive, national grant and a significant testament to the work of our staff and the motivation of our clients to change their lives. We may be a little agency, but we are making a big impact! In one hour we can provide a meal, but in one year we can change a life.

Thank you for supporting us as we support others.

Harry Nicol  
Board President

Delia Ramirez  
Executive Director





## Impact

**1,472** people were served at the Center for Changing Lives and received crisis screening.

**1,207** people were served over 24,094 meals through the Soup Kitchen.

The Warming Center was successfully transitioned into **22** beds of Interim Housing for men in November.

**62%** of households that exited from Interim Housing were placed in permanent housing.

**82%** of the households experiencing a housing crisis were stabilized through the prevention program.

**69%** of households that created an individual service plan through the case management program increased their self-sufficiency, completing at least one goal.

**75%** of individuals served by the employment counseling and placement program increased their skills through training and **34%** obtained employment.

**65%** of households that applied for a benefit like food stamps, Medicaid or utility assistance obtained at least one, the total annualized value of which were over **\$207,129**.

**5** households receiving credit counseling increased their credit scores, with one head of household going from unscored to a credit score of **511**.

## Donors



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Jill Zimmerman  
Hilda Zuniga

## Faith-based Institutions & Businesses

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Barrington United Methodist Church  
Center for Student Missions  
Central United Methodist Church, Skokie  
Christ United Methodist Church  
Community United Methodist Church, Naperville  
Cornerstone United Methodist Church, Elgin  
Elmwood Park United Methodist Church  
First United Methodist Church, Downers Grove  
First United Methodist Church, Evanston  
First United Methodist Church, Woodstock  
Grace United Methodist Church, Lake Bluff  
Humboldt Park United Methodist Church  
Irving Park United Methodist Church  
Kimball Avenue Church  
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Korean Bethel Presbyterian Church of Chicago  
La Casa Del Carpintero  
Michigamme United Methodist Institute  
Morgan Park United Methodist Church  
North Shore United Methodist Church  
Northbrook United Methodist Church  
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St. Thomas United Methodist Church  
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UMC of Libertyville, Women's Ministry  
United Methodist Foundation of NIC  
United Methodist Volunteers In Mission-NCJ  
United Methodist Women  
Wesley United Methodist Church  
Willow United Methodist Church

Cherub's Corporation  
Corpak Medsystems  
Cozy Corner Diner & Pancake House, Inc  
Dill Pickle Food Coop  
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Field Work Chicago Downtown, Inc.  
Gamez and Associates, LTD  
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Schwab Charitable Fund  
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Structural Design Corporation  
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V-LIVE



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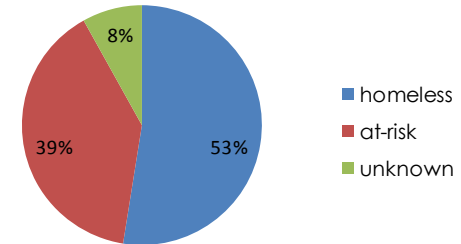
David & Anne Flood  
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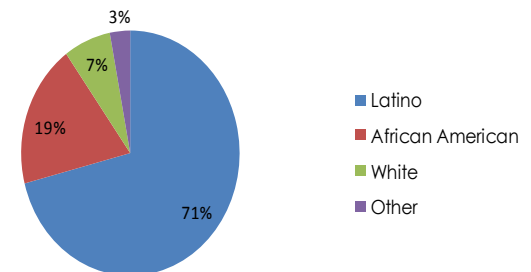
## Who we Serve



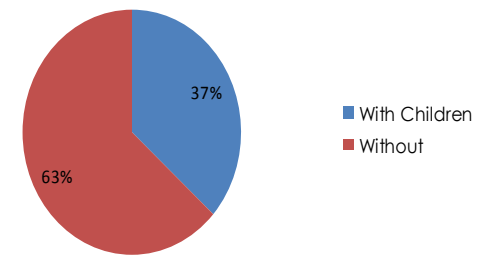
### Housing Situation



### Racial Composition of Clients



### Family Composition





## Board of Directors and Staff

### Board of Directors 2010 and 2011

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Helen Jackson  
Consumer Representative

Jessica Flores-Roberg  
Business Specialist  
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#### Executive Director

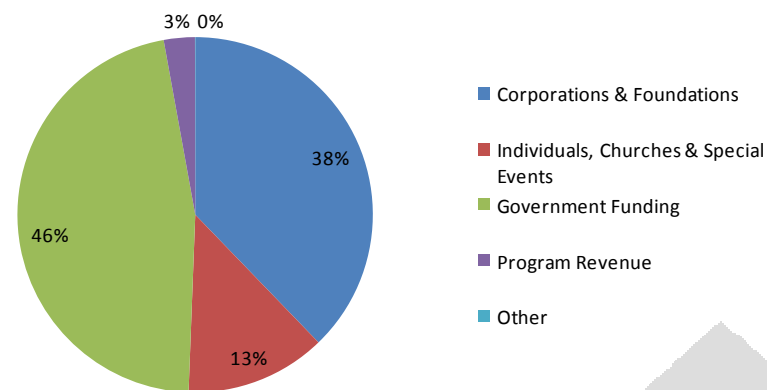
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### Major Donors 2010

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AT&T Pioneer  
The Chicago Community Trust  
Community Developers Program of The General Board of Global Ministries  
The Emergency Fund  
General Board of Global Ministries  
Jewel/Osco  
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