2010 ANNUAL REPORT

CENTER FOR CHANGING LIVES
supported homes thriving communities

HUMBOLDT PARK SOCIAL SERVICES

IRIS MARTINEZ
Illinois State Senator
20th District

Maria Antonia “Toni” BERRIOS
Illinois State Representative - 39th District

PROCO JOE MORENO
1st Ward Alderman

35th Ward

Hope of Glory

Rey Colón

First United Methodist Church of Park Ridge

Goldman Sachs

Barrington United Methodist Church

EVA SUSU PHOTOGRAPHY

UMF United Methodist Foundation of Northern Illinois Conference
Our mission is to provide comprehensive support to serve, empower and advocate for community residents experiencing homelessness and housing instability so they obtain and maintain permanent housing.

Locations

Administrative and Residential Offices: 2120 N. Mozart, Chicago, IL 60647
The Center for Changing Lives: 3051 W. Armitage Avenue, Chicago, IL 60647
Volunteers


From our Leadership

Dear friends and partners,

Last year was a year of transitions. Since our founding in 1989 by the congregation of Humboldt Park United Methodist Church, Humboldt Park Social Services (HPSS) has provided emergency shelter to at least 40 men a night. In 2010 we made a significant change. Consistent with our 2004 strategic plan, we transitioned the warming center program into 22 beds of interim housing for men.

Interim housing, unlike emergency shelter, provides supportive services while sheltering clients with the intention of moving them into permanent housing in approximately four months. This process was a long and difficult one, but well worth the immense effort. We are pleased that on November 29, 2010, HPSS completed all action steps associated with its 2004 strategic plan by opening the new program and providing temporary housing to men experiencing homelessness. Since its opening, we have moved 11 men into permanent housing!

Also, in 2010 HPSS began the process of developing a new strategic plan to chart a course for the next six years of work. Given the deep cuts to social services occurring, our Board felt it important to develop a plan for the sustainability of the agency. In the winter of 2010, the Board adopted not only a new strategic plan focused on marketing, sustainability and resource development, but also approved a new vision and mission (which you can see reflected to the left). This is an exciting time to be part of the HPSS family. Transitions are often difficult, but they also often prove to be times of great growth. Six years after opening the Center for Changing Lives, we have grown beyond what our current facility can accommodate. In 2011, we will begin the process of relocating to a new 6,000 square foot home—an exciting and challenging transition, which will culminate in 2012.

At CCL, we continue our work to support our neighbors as they seek to achieve housing and financial stability. In this regard, HPSS is receiving national recognition: In February of 2011 we were chosen to receive Social Innovation Funds, a competitive, national grant and a significant testament to the work of our staff and the motivation of our clients to change their lives. We may be a little agency, but we are making a big impact! In one hour we can provide a meal, and in one year we can change a life.

Thank you for supporting us as we support others.

Harry Nicol  Board President

Delia Ramirez  Executive Director
1,472 people were served at the Center for Changing Lives and received crisis screening.

1,207 people were served over 24,094 meals through the Soup Kitchen.

The Warming Center was successfully transitioned into 22 beds of Interim Housing for men in November.

62% of households that exited from Interim Housing were placed in permanent housing.

82% of the households experiencing a housing crisis were stabilized through the prevention program.

69% of households that created an individual service plan through the case management program increased their self-sufficiency, completing at least one goal.

75% of individuals served by the employment counseling and placement program increased their skills through training and 34% obtained employment.

65% of households that applied for a benefit like food stamps, Medicaid or utility assistance obtained at lease one, the total annualized value of which were over $207,129.

5 households receiving credit counseling increased their credit scores, with one head of household going from unscored to a credit score of 511.

Impact

Donors

Susan Danford Rubesh  
Sonia Sanchez  
Robin Schaffer  
Annette Scheetz  
Andrew & Amy Schumacher 
Nicole Shaer  
Karen Sholl  
Rev. Fernanda & Judith Siaba  
Louis Siberman  
Eugene & Joyce Simpson  
Alice F. Singleton  
Terry & Kathan Slocum  
Kathleen Somogyi  
Nicole Talend  
Kathryn Tholin  
Andrea Thomas  
Doris Thornton  
Norma Thorpe  
Joyce & James Van Der Kloof  
Ada Velasquez  
David & Amy Verdin  
Rosemarie Villalobos  
Brain & Stephanie Walls  
Amanda Walton  
Kathleen Somogyi  
Nicole Talend  
Kathryn Tholin  
Andrea Thomas  
Doris Thornton  
Norma Thorpe  
Joyce & James Van Der Kloof  
Ada Velasquez  
David & Amy Verdin  
Rosemarie Villalobos  
Brain & Stephanie Walls  
Amanda Walton  

Faith-based Institutions & Businesses

Barrington Presbyterian Women  
Barrington United Methodist Church Center for Student Missions  
Central United Methodist Church, Skokie  
Christ United Methodist Church  
Community United Methodist Church, Naperville  
Cornerstone United Methodist Church, Egan  
Elmwood Park United Methodist Church  
First United Methodist Church, Downers Grove  
First United Methodist Church, Evanston  
First United Methodist Church, Woodstock  
Grace United Methodist Church, Lake Bluff  
Humboldt Park United Methodist Church  
Irving Park United Methodist Church  
Kimball Avenue Church  
Kingswood United Methodist Church  
Korean Bethel Presbyterian Church of Chicago  
La Casa Del Carpentero  
Michigamme United Methodist Institute  
Morgan Park United Methodist Church  
North Shore United Methodist Church  
Northbrook United Methodist Church  
Ravenswood Fellowship United Methodist Church  
St. John United Methodist Church  
St. Thomas United Methodist Church  
Trinity United Methodist Church, Wilmette  
United Methodist Church of Libertyville  
UMC of Libertyville, Women's Ministry  
United Methodist Foundation of NIC  
United Methodist Volunteers In Mission-NCJ  
United Methodist Women  
Wesley United Methodist Church  
Willow United Methodist Church  
Cherub's Corporation  
Corpak Medsystems  
Cozy Corner Diner & Pancake House, Inc  
Dill Pickle Food Coop  
Dunkin Donuts  
Field Work Chicago Downtown, Inc.  
Gamez and Associates, LTD  
K&L Gates  
Panera Bread  
Robbins, Salomon & Patt, LTD  
Schwab Charitable Fund  
Sweat the Sound, Inc.  
Structural Design Corporation  
Target  
V-LIVE
### Donors

Nancy Aardema  
Philip & Phoebe Allen  
Doris Alvarado  
Rev. Danita R. Anderson  
Aracelita Andujar  
Rafael Anglada  
Gabriel Avelar  
Manuel & Sara Avelar  
Noemi Avelar  
D. Barnes  
Lori Bartel  
Irwin Berkley  
Steve Bild  
Lisa Boris  
Deborah & Greg Bottjer  
Curtis Bowling  
Donald & Jeris Boyce  
Marla J Bramble  
Brandon Branch  
Kyle & Lori Brodie  
Adrienne Brooks  
Courtney Brown  
Thomas & Juanita Brown  
James & Janet Brownlie  
M.A. Carlson  
Ronna Case  
Lissette Castaneda  
Gwen Chapdelaine  
Constance Chilton  
Alderman Rey Colon  
Claudia Cordeiro  
Carol Cory  
Thomas Cox  
Marie Cupio  
Pastor Rich Dar  
Donna Dar  
Allyn & LaVerne Davis  
Rosita De La Rosa  
Hellen DeBenny  
Antonio Desapio  
Modesto Echezarreta  
Camille Edwards  
Yvette & Juan Elias  
Amy Ewaldt  
Marcelo Ferrer  
Elena Fetzer  
Wade Fetzer  
Aracelis Figueroa  
Bradley Fiorito  
David & Anne Flood  
Linda Flores  
Jessica Flores-Roberg  
Jose Fonseca  
J.R. & B.J. Forsythe  
Martha Franco  
Mordion Gall  
Rodney Gansho  
Shirley Garland  
C. Gates  
Cano Go  
Dwayne Mystro Grant  
Rolland & Sally Grenzow  
Aileen Gutierez  
Gerard & Karen Guziel  
Kathryn & Edmund Hansen  
Rachel Harvey  
Ellen Hazard  
Gretchen Henninger  
Nancy Henninger  
Michael Herman  
Jan Heron  
Meghan Herwehe  
Arthur & Julie Holmberg  
Susan Howard  
Helen Jackson  
Mary & Derrick Jacobs  
Rhona Jacobs  
Helen Jaques  
Donald & Margaret Jones  
Westley & Jennifer Jones  
Leonard & Kris Kang  
Jeremy Karpen  
Ruth Kaufmann  
John & Katherine Kerin  
Rachel M. Kim  
Judith Kinche  
Christina Kleppel  
Timothy Klus  
Jireh Kore  
Andrew & Melissa Kress  
Thomas & Linda Kuhn  
Robert & Catherine Kunkel  
Sandra Lancaster  
Leticia Lara  
Carolyn Lawrence  
Charlie Lee  
Pastor & Nancy Leguizamon  
Wendy Lehman  
Tony Lemasters  
Maryanna Leonard  
Christopher Libby  
Emily Lohse-Busch  
Gerardo Lucena  
Nancy Lucena  
Kristine Mackey  
Debra & Jay Madalon  
Bill & Myrtle Madole  
Paul Maggio  
Marjean McCarthy  
Deborah McCay  
Edwin McCullough  
Colleen McLaughlin  
Paul Milliar  
Marco Munoz  
Cherry Murphy  
Naoki & Leah Nakamura  
Michael & Rossana Naleway  
Harry & Lois Nicol  
Thomas & Becky Nicol  
Rev. Ramon & Yolanda Nieves  
Mark & Rita Obeler  
Dan & Debra O'Neill  
Shruti Parelh  
Timothy Park  
Edward Patock  
Maria C. Penate  
Nancy Pestican  
Christy A Prahl  
Rev. James Preston  
Celia Sanabria  
John Prieulit & Jennifer Sterling  
Kathi Pruett  
Nicole Quintero  
Deila Ramirez  
Maria Ramirez  
Tania Ramirez  
Rev. Bruce & Karen Ray  
Ellen Ray & Ty Mufroy  
Kirk & Susan Reed  
Donald Reid  
Linda Rhys  
David & Sophia Rodriguez  
Francisco Rodriguez Sr.  
Adolfo & Juliana Romanis  
Rev. Brian Roots  
Dennis & Gail Rossow

### Who we Serve

#### Housing Situation

- **53%** homeless  
- **39%** at-risk  
- **8%** unknown

#### Racial Composition of Clients

- **71%** Latino  
- **13%** African American  
- **7%** White  
- **3%** Other

#### Family Composition

- **63%** With Children  
- **37%** Without
Board of Directors and Staff

Board of Directors 2010 and 2011

Board President
Harry Nicol
President
UMC Foundation

Edith Juanita Brown
Attorney at Law

Manuel Gamez
Principal
Gamez & Associates Ltd.

Yanet Garcia
Design & Construction Manager

Ramon Nieves
Pastor
Humboldt Park UMC

Shruti Parekh (2011)
Product Manager
Abbott

Jessica Flores-Roberg
Business Specialist

Bill Vanni
Principal Owner

New Edge

Corporations & Foundations

Edith Juanita Brown
Attorney at Law

Manuel Gamez
Principal
Gamez & Associates Ltd.

Shruti Parekh (2011)
Product Manager
Abbott

Jessica Flores-Roberg
Business Specialist

Bill Vanni
Principal Owner

New Edge

Corporations & Foundations

Individuals, Churches & Special Events

Government Funding

Program Revenue

Other

2010 Financials

Sources of Funding

Major Donors 2010

Foundations & Corporations
AT&T Pioneer
The Chicago Community Trust
Community Developers Program of The General Board of Global Ministries
The Emergency Fund
General Board of Global Ministries
Jewel/Osco
Liberty Bank for Savings
Local Initiatives Support Corporation (LISC)
McCormick Foundation
New Edge
Northern Illinois Conference of the United Methodist Church
The Owens Foundation
Polk Bros.
Public Allies
Seed Co./U.S. Department of Housing and Urban Development
Winnetka Congregational Church

Government
Chicago Department of Family and Support Services

Individuals
Don & Jeris Boyce
John Prueitt & Jennifer Sterling
Cassandre Creswell

Executive Director
Delia Ramirez
Marcel Arteaga
Noemí Avelar
Lissette Casaneda
Victoria Castro (2011)
Claudia Córdova
LaVerne Davis
Mayilu Díaz de León
Jennie Dye
Juliet Gutierrez (2011)
Rachael Hall (2011)
Corina Lara

Jamal Leki-Albano
Nancy Lucena
Rosa Munoz
Danny Obeler
Sabrina Ostalaza
Maria Ramirez
Ellen Ray
Maribel Rivera
Jeanette Velazquez (2011)
Donna Vermillion
Michelle Villarreal (2011)
Bronwen White
Natalie Zayas